

◆ Low Income Home Energy Assistance Program

For many Illinois households, energy expenses can place severe and continuing stress on a family’s budget. In some cases, the household may be forced to make difficult decisions, such as sacrificing certain necessities in order to pay their energy bills. The Low Income Home Energy Assistance Program (LIHEAP) helps eligible low-income households to pay for winter energy services.

LIHEAP provides a one-time benefit to eligible households for use towards energy costs. The payment amount is based on four criteria: income, household size, fuel type and geographic location.

◆ Who Is Eligible?

You may be eligible to receive assistance through LIHEAP if your household’s combined income is at or below the levels shown in the chart below.

# of People Living in Household	*Gross Income for 30 Days Prior to Application Date
1	\$ 1,361
2	1,839
3	2,316
4	2,794
5	3,271
6	3,749
7	4,226
8	4,704

For each additional member, add \$477.50

If you rent, and your heat and/or electric is included in the rent, then your rent must be greater than 30 percent of your income for 30 days prior to application in order to be eligible to receive benefits.

◆ How Does It Work?

First Step: Application

Find your local agency that is listed in this brochure and contact them to apply for the LIHEAP. If you are homebound, special accommodations can be made to assist you in applying.

- The staff member who takes your application should help you to understand:
- The program requirements
 - The type of assistance available
 - Your rights under the program

When you apply for assistance, bring the following with you:

- Proof of gross income from all household members for the 30-day period prior to the application date
- A copy of your current heat and electric bills issued within the last 30 days (if you pay for your energy directly)
- A copy of your rental agreement (if your heating costs are included in your rent) showing: that utilities are included, monthly rental amount, and landlord contact information
- Proof of Social Security numbers for all household members
- If receiving assistance from IDHS, bring proof your household receives TANF or other benefits, such as the Medical Eligibility Card or SNAP

Second Step: Notification

The agency you contact will determine your eligibility based on the information you provide and will notify you within 30 days of your completed application.

Third Step: Payment

If you are eligible, the local agency will make the appropriate payment to your energy provider(s) on your behalf or, in some cases, directly to you.

◆ Other Types of Assistance

- Reconnection Assistance- If your household is disconnected or has a disconnect notice from an energy source needed for heating, or has a delivered fuel supplier that has refused to deliver to you, Reconnection Assistance may be available. However, it is only provided to households that have made an effort to maintain their energy services or who can pay a portion of the reconnection amount.
- Furnace- If your household is LIHEAP eligible and your heating system is inoperable or determined to be unsafe by the fuel vendor, Furnace Assistance may be available.
- PIPP- The Percentage of Income Payment Plan (PIPP) is available for LIHEAP eligible households who are customers of one of the following utilities: Ameren Illinois, ComEd, Nicor Gas and Peoples Gas/North Shore Gas. Under PIPP, you will pay a percentage of your income; receive a monthly benefit towards your utility bill and, arrearage reduction for every on-time payment you make.

Questions?

Call the local agency that serves your area or call the toll-free number 877/411-9276

“Tambien Tenemos Este Folleto En Español”
Si tiene preguntas o necesita más información llame gratis al 877/411-9276.



Illinois Department of
Commerce and Economic Opportunity
500 East Monroe
Springfield, Illinois 62701



State of Illinois
Department of Commerce
and Economic Opportunity

Low Income Home Energy Assistance Program



A program administered by



www.liheapillinois.com

BCMW Community Services, Inc.
909 E. Rexford Street
Centralia, IL 62801-0729
618/532-7388
Counties Served: Bond, Clinton, Marion and Washington

Carver Community Action Agency
311 E. Main, Suite 610
Galesburg, IL 61402-0028
309/342-0158
County Served: Knox

CEFS Economic Opportunity Corporation
1805 S. Banker Street
Effingham, IL 62401-0928
217/342-2193
Counties Served: Christian, Clay, Effingham, Fayette, Montgomery, Moultrie and Shelby

Community Action Partnership of Central Illinois
1800 5th Street
Lincoln, IL 62656-9117
217/732-2159
Counties Served: DeWitt, Logan, Mason, Menard, Piatt

Champaign County Regional Planning Commission
1776 E. Washington Street
Urbana, IL 61803-7760
217/328-3313
County Served: Champaign

Community Action Partnership of Lake County
1200 Glen Flora Avenue
Waukegan, IL 60079
847/249-4330
County Served: Lake

Community and Economic Development Association of Cook County, Inc (CEDA)
208 S. LaSalle Street, Suite 2010
Chicago, IL 60604-1001
800/571-2332
Counties Served: Cook County and the City of Chicago

Community Contacts, Inc.
100 S. Hawthorne Street
Elgin, IL 60123
847/697-8800 (Kane)
815/758-3835 (DeKalb)
Counties Served: Kane and DeKalb

Crosswalk Community Action Agency
410 W. Main Street
West Frankfort, IL 62896-2259
618/937-3581
Counties Served: Franklin, Jefferson and Williamson

Decatur-Macon County Opportunities Corp.
1122 E. Marietta Street
Decatur, IL 62521-1324
217/428-2193
County Served: Macon

DuPage County Dept. of Community Services
421 N. County Farm Road
Wheaton, IL 60187-3978
630/407-6500
County Served: DuPage

East Central Illinois Community Action Agency
56 N. Vermilion Street
Danville, IL 61834-1335
217/443-2705 (TDD Accessible)
Counties Served: Ford, Iroquois, and Vermilion

Embarras River Basin Agency, Inc.
400 West Pleasant
Greenup, IL 62428-0307
217/923-3113
Counties Served: Clark, Coles, Crawford, Cumberland, Douglas, Edgar, Jasper, Lawrence and Richland

Fulton County Health Department
700 E. Oak Street
Canton, IL 61520-3157
309/647-1134 ext. 245
County Served: Fulton

Illinois Valley Economic Development Corporation
223 S. Macoupin Street
Gillespie, IL 62033-0088
217/839-4431
Counties Served: Calhoun, Greene, Jersey and Macoupin

Kankakee County Community Services, Inc.
657 East Court Street, Suite 207
Kankakee, IL 60901-1316
815/933-7883
County Served: Kankakee

Kendall-Grundy Community Action
811 John Street
Yorkville, IL 60560-1063
630/553-9100 (Kendall) ext. 107
815/941-3262 (Grundy)
Counties Served: Grundy and Kendall

Madison County Community Development
130 Hillsboro Avenue, Suite 100
Edwardsville, IL 62025-1636
618/692-8940 ext. 6485
County Served: Madison

McHenry County Housing Authority
1108 N. Seminary Ave.
Woodstock, IL 60098-1109
815/338-7752
County Served: McHenry

MCS Community Services
345 W. State Street
Jacksonville, IL 62650-2093
217/243-9404 or 888/288-4413
Counties Served: Cass, Morgan and Scott

Mid Central Community Action, Inc.
1301 W. Washington Street
Bloomington, IL 61701-4201
309/829-0691 (McLean)
815/844-3201 (Livingston)
Counties Served: Livingston and McLean

Northwestern Illinois Community Action Agency
103-109 N. Chicago Ave.
Freeport, IL 61032-4100
815/232-3141
Counties Served: JoDavieiss and Stephenson

Peoria Citizens Committee for Economic Opportunity, Inc.
711 W. McBean Street
Peoria, IL 61605-2254
309/671-3900
County Served: Peoria

Project NOW, Inc.
418 19th Street
Rock Island, IL 61204-3970
309/793-6391
Counties Served: Henry, Mercer and Rock Island

Rockford Human Services Department
612 N. Church Street
Rockford, IL 61102-2908
815/987-5782
Counties Served: Boone and Winnebago

St. Clair Community Action Agency
19 Public Square, Suite 200
Belleville, IL 62220-1624
618/257-9246
County Served: St. Clair

Sangamon County Department of Community Resources
2833 South Grand Avenue East
Suite C100
Springfield, IL 62703
217/535-3120
County Served: Sangamon

Shawnee Development Council, Inc.
530 West Washington Street
Karnak, IL 62956-0298
618/634-2201
Counties Served: Alexander, Hardin, Johnson, Massac, Pope, Pulaski and Union

Tazwood Community Services, Inc.
2005 S. Main Street, Field Shopping Center
Morton, IL 61550-2915
309/266-9941
Counties Served: Tazewell and Woodford

Tri-County Opportunities Council
405 Emmons Ave.
Rock Falls, IL 61071-0610
815/625-7830 ext. 25 or 800/323-5434 (TDD Accessible)
Counties Served: Bureau, Carroll, LaSalle, Lee, Marshall, Ogle, Putnam, Stark and Whiteside

Two Rivers Regional Council of Public Officials
1125 Hampshire
Quincy, IL 62301
217/224-8171
Counties served: Adams, Brown, Pike and Schuyler

Wabash Area Development, Inc.
110 Latham Street
Enfield, IL 62835-0070
618/963-2387
Counties Served: Edwards, Gallatin, Hamilton, Saline, Wabash, Wayne and White

Western Egyptian Economic Opportunity Council
1 Industrial Park
Steeleville, IL 62288-0007
618/965-3458
Counties Served: Jackson, Monroe, Perry and Randolph

Western Illinois Regional Council
223 S. Randolph Street
Macomb, IL 61455-2209
309/837-2997
Counties Served: Hancock, Henderson, McDonough and Warren

Will County Center for Community Concerns
304 N. Scott Street
Joliet, IL 60432-4035
815/722-0722 ext. 450
County Served: Will

The hearing impaired may access all numbers through the Illinois Relay Center: 800/526-0844